TRAVIS COUNTY OFFICE OF EMERGENCY MANAGEMENT
Situation Report

Sequence Number: 6	**Date:** 07/10/2025	Time of Report: 7:00 P.M.

Condition: *(Type of Condition)* **July 4 Flash Flood**

Incident Summary:

Overview:

Severe flash flooding has affected western Travis County, particularly in the Lago Vista and Jonestown areas. The primary incident priorities are **search-and-rescue** and **recovery operations**, ensuring **continuity of essential services- 911, reunification**, **damage assessment**, and **debris removal**.

Key Impacts and Response Actions:

- **Recovery & Security Operations:**
  - Urban Search-and-Rescue (USAR) team continued recovery operations along Sandy Creek — meanwhile second USAR team began recovery efforts along Cow Creek; teams searched approximately 5 miles today and located one victim
  - TCSO continues to maintain 24/7 safety and security presence around Sandy Creek area; 3 TCSO homicide detectives joined incident response to assist with recovery effort
- **Infrastructure & Transportation:**
  - 9 previously closed roads are now open; Big Sandy Bridge and bridge near the Nameless Road and Treviso Parkway intersection remain closed; low water crossing at Cow Creek washed out
  - Pontoon bridge was ruled out as temporary replacement for Sandy Creek Bridge; Rock-based low water crossing is now being considered
  - Public Works to conduct 24/7 bridge repair operations at Big Sandy Bridge after restoration contract is finalized
  - Cap Metro provided shuttle services from 6:30 a.m. to 7 p.m. with limited ridership; exploring alternate stops/routes pending alternative demands
- **Mass Care & Volunteer Support:**
  - Recovery Resource Center opened at Noon today and provided services for 7 flood survivors; a noted barrier for some individuals seeking services is the long and difficult walk required to reach Big Sandy Bridge
  - Resource Recovery Center seeking Spanish Speaking Volunteers; Red Cross aiming to stand up a congregate shelter and would need transportation assistance

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	• **Damage Assessment & Recovery Planning:**
	  ○ Residential damage assessment completed: 158 total points assessed, 33 no damage, 27 affected, 21 minor, and 77 major or destroyed.
	  ○ TDEM ISTAT crews assessed 95 homes; a total of 55 were destroyed or suffered major damage
	• **Communication**
	  ○ PIO hosted media at Resource Recovery Center and facilitated a Q & A
	• **Logistics & EOC Support**
	  ○ Shopping carts now required with all Resource Requests
	  ○ Training to become available for purchasing orders and WebEOC use
	  ○ Texas Department of Emergency Management IMT arrived at EOC to provide support on an array of functions
	  ○ Personnel assistance still needed at the EOC for Planning and Logistics; contact Blake Clampffer if interested: blake.clampffer@traviscountytx.gov
	  ○ Teams Virtual EOC created; please contact Julie Cullen if you need access and were not already contacted: Julie.cullen@traviscountytx.gov

Needs: *(Unmet Needs)*	n/a

People/Community Impacted: *(Identify neighborhoods/community groups impacted)*	• Travis County-wide, particularly western Travis County (e.g. Lago Vista, Jonestown).	**Number of People Impacted:** *(Estimate number of people impacted)*	n/a
Economic Impact: *(Estimate loss dollar value)*	Unknown		
Entities Involved: *(Identify public and private sector organizations addressing the condition)*	Travis County TNR Parks, TNR Road & Bridge, PIO, TCSO, Purchasing Office, Star Flight, ESD 1, ESD 8, Capital Metro, American Red Cross, Austin Disaster Relief Network, City of Austin departments, City of Lakeway, City of Lago Vista, City of Jonestown, Texas Department of Emergency Management		
Addition Information: *(Links to additional information if available)*	EOC closing overnight, will resume operations at 7:00 a.m. in support of Incident Command Post. The Public Information Office has shared flood safety information on Travis County social media channels: https://www.facebook.com/TravisCountyTX https://x.com/TravisCountyTX https://www.instagram.com/traviscountytx/		

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